

Tho Whom It May Condern:

2/20/2003

Being charged local, toll (same area code), or outside the area code long distance calls is the same as going to a store and being charged for something you did not intend to or know beforehand it was being purchased. If I am making a long distance call, whether it be in my area code (toll), or not (outside), I should at least be notified/informed with each transaction it is a long distance call. It is not right I should have to pay for something, or purchase it without knowing I am doing so in the first place.

Sincerely,

Dale K. Alexander, MA